

PET SERVICES
AGREEMENT

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Tante Lori

Gardiennne d' Animaux à votre maison
et Promeneur de Chien

Pet Sitting with visits to your home
and Dog Walking

PET(S) NAME:

PARENT'S NAME:

Daily Reports via Email? / Phone text?

MAILING ADDRESS:

EMAIL:

Tele HOME:

tele MOBILE/CELL:

Vacation tele?

EMERGENCY CONTACT: (Please name 1 OR 2 contacts Name & phone)

CONTACT within WALKING distance with a key (in case of instances such as Bad Weather or Emergency Situation causing sitter to temporarily unable service by car **WITHIN A REASONABLE** amount of time):

PET(S) [name, breed, age, sex, birthday, language]:

PLEASE ANSWER ALL ITEMS THAT YOU CAN – You can NEVER give us Too Much information!

<p>How does your PET react with: Children? Strangers? Animals? Escaping the property? Other?</p>	<p>Temperament: Ever bitten person or animal? Calm? Nervous? Hyper? Problem Barking? Dog aggressive on a leash? Other?</p>
<p>Fears? Likes? Dislikes? Pet's Favorite Hiding Place? Favorite Toy or Play? Day & Night Routines:</p> <p>Commands used? French or English? :</p>	
<p>Health: Handicaps? Bloat Tendencies? Neutered/Spayed?? Flea Program? Rabies vaccination? Microchipped? Municipal Pet License?</p>	<p>Allergies? Medications? Other concerns?</p>



INSTRUCTIONS for EACH VISIT: (Feeding, cleaning, play, etc.)

House:

ALARMS?

Gate Code: House Code:
Alarm Company and telephone:

Code Name?

KEYS

Tested? House key Gate key Mailbox key
Spare key location?

Does anyone else have keys to your house?
YES / NO If yes, who?

How will you like your keys returned?

- Kept permanently on file with our service?
- Parent will pick up / Sitter will return?

NOTE:

**SITTER CANNOT LOCK KEYS INSIDE OF HOUSE IN
CASE PARENT DOES NOT RETURN AT DESIGNATED
TIME and sitter needs to return for more visits.**

**Additional Items or concerns not mentioned in
Agreement?**

Room or furniture restrictions?

Where are pet supplies stored?

Where are clean-up supplies stored?

Dangers to pets locked away?

Neighbors alerted??

Rotate lights?

TV/Stereo?

Rotate Drapes?

Appliances off?

Newspaper?

Mail?

Location of mailbox

mailbox # & key

Location of trash can

Trash pick-up time

House plants?

Important... IN CASE OF EMERGENCY...

Location of Water shut-off valve?

Location of Natural Gas valve & wrench to turn off?

Alarm Company and telephone:

Code Name?

Home Insurance company and phone:



The Pet Owner ("Parent") and Tante Lori Roche Animal Pet Services ("Tante Lori") hereto agrees to the conditions below. This agreement applies to ALL Tante Lori Pet Services

1) RESPONSABILITES:

- **Tante Lori** agrees to provide services in a professional, attentive, reliable, and trustworthy manner maintaining a loving, safe, healthy, and clean environment for all Clientele.
- **Tante Lori** agrees to provide services in a professional, attentive, reliable, and trustworthy manner maintaining a loving, safe, healthy, and clean environment for all Clientele.
- **Tante Lori** agrees to be insured and bonded as well as continue ongoing education in pet-care.
- **Parent** agrees to provide a house key or alarm code to Tante Lori for the duration specified in each form "PET SITTING SCHEDULE". The key will be returned to Parent at the end of each duration or will be kept on file with Tante Lori depending on Parent's decision.
- **Parent** is to notify Tante Lori if anyone else has keys or access to Parent's property other than Tante Lori during the time Tante Lori is caring for Parent's home and pet(s). Tante Lori cannot be held liable for damage done to home and pet(s) by others with such access. In addition, Tante Lori shall not be held liable for damage done by the Parent's pet(s) to either the interior or exterior of home. Does not apply to Overnight Services
- **Parent** hereby **certifies that their pet(s) has not harmed or shown any** aggressive and/or threatening behavior towards any person or other pet(s).
- **Parent** is responsible for any injury caused and fees incurred to Tante Lori or the general public by Parent's pet(s) or condition of Parent's premises.
- **Parent** recognizes that Tante Lori will exercise reasonable care in caring for their pet(s). The Parent certifies that all information given to Tante Lori is truthful to of best of their knowledge.
- **Parent** agrees to have arrangements to have driveway and walkway to entrance cleared of snow in the winter.
- **Parent** agrees to contact (phone, text, email) Tante Lori PROMPTLY upon returning home. Does not apply to Dog Walking Service or Overnight services.
- **Parent** agrees to **telephone Tante Lori immediately if Parent is going to arrive home later than planned. This will insure that the pet receives the adequate care if needed during extended absence of the Parent.** Does not apply to Dog Walking Service or Overnight services.
- **Tante Lori** will provide the services stated herein in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, **Parent** expressly waives and relinquishes any and all claims against Tante Lori except those arising from negligence or willful misconduct on the part of Tante Lori.

2) ACCEPTABLE CLIENTS:

- **Tante Lori reserves the right to refuse service to any pet during consultation** if the pet's behavior seems aggressive or uncontrollable.
- **Tante Lori reserves the right to terminate service during the caretaking of the pet** due to safety concerns or inappropriate or uncomfortable situations. If the pet becomes aggressive or uncontrollable Tante Lori will endeavor to contact the Parent, emergency contacts and any other contact the Parent provides. However, in **the absence of connection with the Parent or other contacts, Tante Lori will make decisions in their best judgment of the situation and find a solution with the pet's welfare as priority. Parent will be responsible for any additional charges incurred due to the problem.**



3) SCHEDULES:

- **PET SITTING: The number of visits per day and length of each visit will be agreed to by both the Parent and Tante Lori according to the pet's needs.** The length of each visit averages between 15 minutes to an hour and the number of visits per day range from 1 to 3 times.
- **DOG WALKING: Neighborhood walks are scheduled for 30 or 45 minutes at a time. Walks at a park are for 60-minute increments only.** The Parent certifies that the Dog is trained to walk on a leash, has a Gatineau license, ID tag, and possibly microchip, and is not aggressive towards other pets or people.

4) HEALTH and SAFETY:

- **Parent** understands that pets must be **current with basic vaccinations that are required by law.**
- **Tante Lori** has the right to refuse any pet that is not sterilized if in Tante Lori's estimation it may cause problems.
- **Parent certifies that to the best of their knowledge, the pet(s) has no** illness, injury or behavior problem (including aggressive or biting behavior) that has not been disclosed to us. If for any reason Tante Lori finds it necessary to bring pet to Tante Lori's home, a full disclosure of the pet's health and vaccination records will be requested.
- **Parent** understands that no amount of supervision, sanitation, or personalized care can prevent a pet from catching an airborne virus or be injured.
- **Tante Lori** recognizes that there are everyday minor health and safety risks and **takes every reasonable precaution to minimize** these risks.
- **Parent** understands that if a medical emergency arises for pet, Tante Lori will make every effort to contact the Parent and other contacts left by Parent. However, if the injury is urgent, the Parent authorizes Tante Lori to seek medical services at the closest Veterinarian Hospital immediately. Tante Lori is not responsible for any veterinary fees that result from this action. **Parent** agrees to pay for all services rendered by Veterinarian in accordance with Parent's wishes as stated and signed in the "VETERINARY AUTHORIZATION" form. If there is a dispute Tante Lori's insurance company will determine the liabilities.
- **Tante Lori will not allow pets off leash off of the property.** Exception is at the pet park and with a Parent's written permission and if the pet has a Municipal Pet license.
- **Parent** understands that a **Municipal Pet license is required** before Dog Walking service can be provided.
- **Parent** is to notify Tante Lori if anyone else has keys or access to Parent's property other than Tante Lori during the time Tante Lori is caring for Parent's home and pet(s). Tante Lori cannot be held liable for damage done to home and pet(s) by others with such access. In addition, Tante Lori shall not be held liable for damage done by pet to either the interior or exterior of home when Tante Lori is not there. Does not apply to Overnight Services.
- **Parent** agrees that if a problem arises with a pet, Tante Lori will make every effort to contact Parent and follow their instructions. If Parent or Contacts listed cannot be reached and immediate action is necessary for the health, safety and welfare of the pet(s) or home, the **Parent authorizes Tante Lori** to take the appropriate actions deemed necessary until contact can be made with Parent or contacts listed.



5) FEES and PAYMENTS:

- **Tante Lori** will expect the Parent to **adhere to the agreed upon fees and agreed upon times and dates of service to be provided** as stated in the relevant form "PET SITTING SCHEDULE".
- **Parent** agrees, **if service needs to be extended or shortened**, to contact Tante Lori as soon as it is known so that additional fees and arrangements can be made and agreed upon. This will insure the welfare of the pet(s) is cared for.
- Parent agrees to **pay for services before services begin or at the time key or pet is returned to the Parent**. For long term service a deposit may be required.
- **Parent** is responsible for **payment via 3 ways**:.
Forms of payment: 1) CASH or 2) cheque or 3) Interac e-Transfer
- **Parent** agrees that if duration of service is **LENGTHENED**, **the parent must telephone** Tante Lori so that Tante Lori can adjust the schedule. This will insure that the pet(s) care will continue in the Parent's absence. **Parent agrees to pay all additional fees incurred promptly upon their return**.
- **Parent** agrees to **telephone Tante Lori PROMPTLY upon returning home** and leave a message (phone, text, or email) in order not to incur another Pet Sitting charge. If in doubt, **Tante Lori may assume** the Parent has not arrived home yet and will **add additional pet-sitting visits** according to the schedule agreed upon to insure the welfare of the pet.

By signing below the Parent & Tante Lori fully understand & agree to the entire content of this contract.

Parent authorizes this signed contract to be put in the company's file for future services of any purposes provided by this contract permitting Tante Lori to accept telephone reservations for service and to enter the premises without additional signed contracts or written authorization.

Parent may edit and initial in pen any changes, additions or exclusions to this agreement as long as Tante Lori agrees with the modifications.

Parent's signature

Date

Tante Lori's signature

Date



**AUTHORISATION pour MARCHÉ SANS LAISSE
OFF-LEASH AUTHORIZATION FOR WALKING**

FRANÇAIS:

Je autorise Tante Lori Roche à faire marcher mon(mes) chien(s) sans laisse dans un endroit où la loi le permet.

- Toutes lois et réglementations seront respectées par Tante Lori Roche.
- Tante Lori ne permettra pas des animaux sans laisse à l'extérieur de la propriété sans le consentement écrit du parent et sans licence de la ville de Gatineau.
- Le parent certifie que le chien est entraîné à la marche en laisse, qu'il possède une licence de la ville de Gatineau et n'est pas agressif envers les humains ou les autres animaux.
- Règlementation de la ville de Gatineau (posséder un animal sans licence municipale)
- Le propriétaire ou le gardien recevra une amende :
 - 150\$ pour une première infraction
 - 1000\$ pour les infractions ultérieures, jusqu'à 4000\$
- Le parent accepte la responsabilité des blessures causées et des coûts s'y rattachant, et ce, envers Tante Lori, les autres humains et les autres animaux.

ANGLAIS:

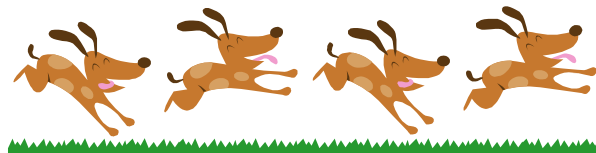
I authorize Tante Lori Roche to walk my dog(s) off leash in areas permitted by law.

- All dog walking codes and laws will be adhered to by Tante Lori Roche.
- Tante Lori will not allow pets off leash off of the property without Parent's written permission and if the pet has a Municipal Pet license.
- The Parent certifies that the Dog is trained to walk on a leash, has a Gatineau license, and is not aggressive towards other pets or people.
- Gatineau Penalties for violations (Owning pet without municipal license)
- A pet owner or custodian who violates the by-law may be fined:
 - \$150 for a first violation
 - \$1,000 for a subsequent violation up to a maximum of \$4,000.
- Parent is agrees to be responsible for any injury caused and fees incurred to Tante Lori, general public, and/or animals by Parent's pet(s).

Propriétaire **LETTRE Moulé /PRINTED Parent's Name & Date:** _____

Propriétaire /Parent Signature: _____

Pet(s) Name: _____





AUTHORISATION VÉTÉRINAIRE / VETERINARIAN AUTHORIZATION

FRANCAIS:

Au cours de mes diverses absences, l'entreprise Tante Lori prendra soin de mon animal(s). Ils ont ma permission à leur transport vers et à partir de votre bureau, et si nécessaire de recevoir des informations et des résultats.

Je vous autorise à traiter mon animal(s) et je vais être pleinement responsable de toutes les taxes et redevances et va payer tous les frais qu'ils encourent en mon nom à mon retour ou débiter ma carte de crédit sur le compte.

En outre, je vous autorise à donner des informations sur mon animal(s) à Lori Roche (propriétaire de Tante Lori).

- **Le parent** accepte que si un problème survient avec d'animal, Tante Lori fera tous les efforts nécessaires pour contacter le parent et suivre ses instructions. S'il est impossible de rejoindre le parent ou les contacts laissés par le parent et qu'une action immédiate est nécessaire pour la santé, la sécurité ou le bien-être de l'animal ou de la demeure, **le parent autorise Tante Lori** à prendre les mesures nécessaires pour minimiser les dommages, et ce, jusqu'à ce qu'une communication avec le parent ou ses contacts soit établie..

ANGLAIS:

During my various absences, company Tante Lori will be caring for my animal(s). They have my permission to transport them to and from your office as is deemed necessary and receive information and results.

I authorize you to treat my animal(s) and I will be fully responsible for all fees and charges and will pay for all charges they incur on my behalf upon my return or charge my credit card on account.

I further authorize you to give out any information about my animal(s) to Lori Roche (owner of Tante Lori).

- **Parent** agrees that if a problem arises with a pet, Tante Lori will make every effort to contact Parent and follow their instructions. If Parent or Contacts listed cannot be reached and immediate action is necessary for the health, safety and welfare of the pet(s) or home, the **Parent authorizes Tante Lori** to take the appropriate actions deemed necessary until contact can be made with Parent or contacts listed.

Propriétaire LETTRE Moulé /PRINTED Owner Name & Date: _____

Propriétaire /Owner Signature: _____ Pet(s) Name: _____

Nom, adresse et téléphone de votre vétérinaire / Name, address, & telephone of your veterinarian :

Any limits financial or otherwise?

